

Account deletion in Tuumio Wallet

WARNING: IF YOU PROCEED WITH DELETING YOUR TUUMIO WALLET ACCOUNT, ALL THE HEALTHCARE DATA ASSOCIATED WITH IT WILL BE LOST AND CANNOT BE RESTORED IN THE SYSTEM.

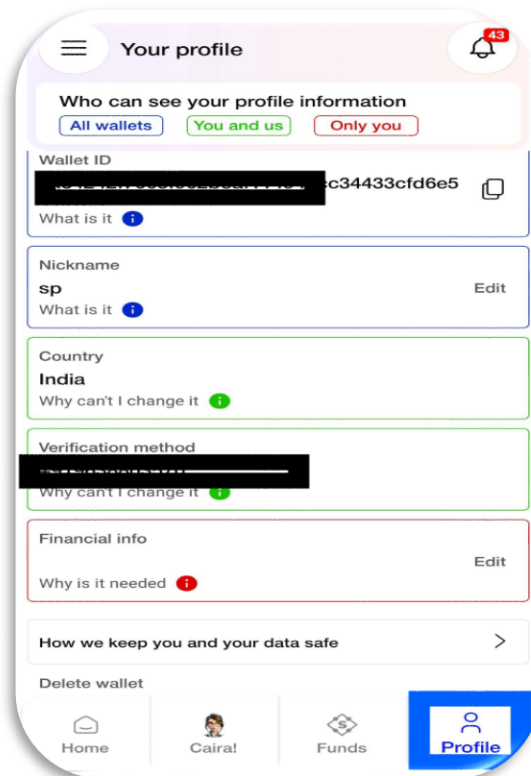
There are two ways to delete an account of Tuumio Wallet app.

1. Care.Wallet holders can request their Tuumio Wallet account deleted any time by writing an email to the Solve.Care support team at SupportTeam@tuumio.com .The user needs to provide their mobile phone number associated with the Tuumio Wallet account they want to delete to the Solve.Care support team.
2. Users can use Tuumio Wallet app to delete their account. Please find the steps to delete an account using Tuumio Wallet app below:

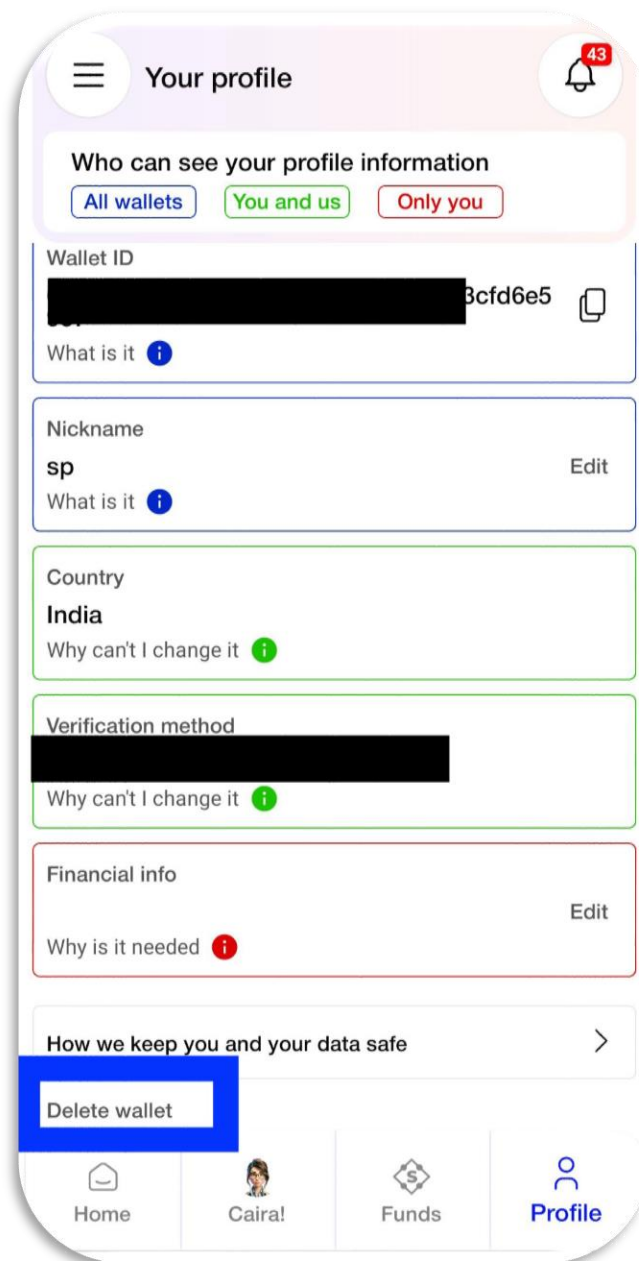
Step-by-step instruction to delete an account:

Step 1: Login to the Tuumio Wallet app

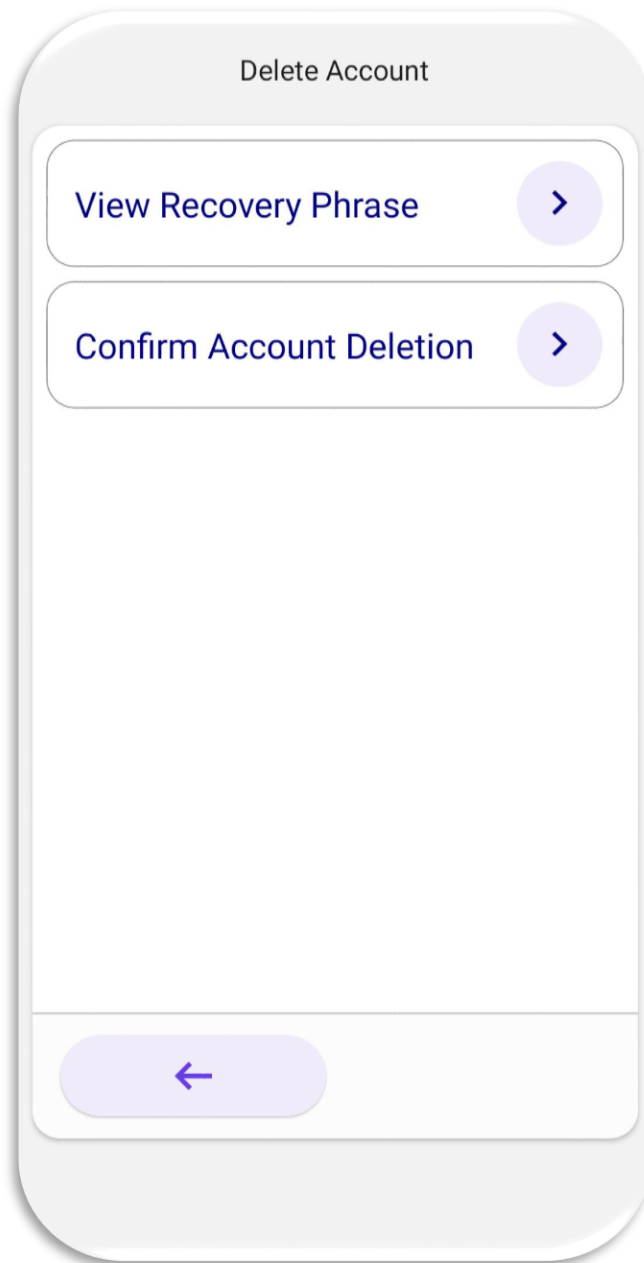
Step 2: Tap on the profile at the bottom right corner of the screen.



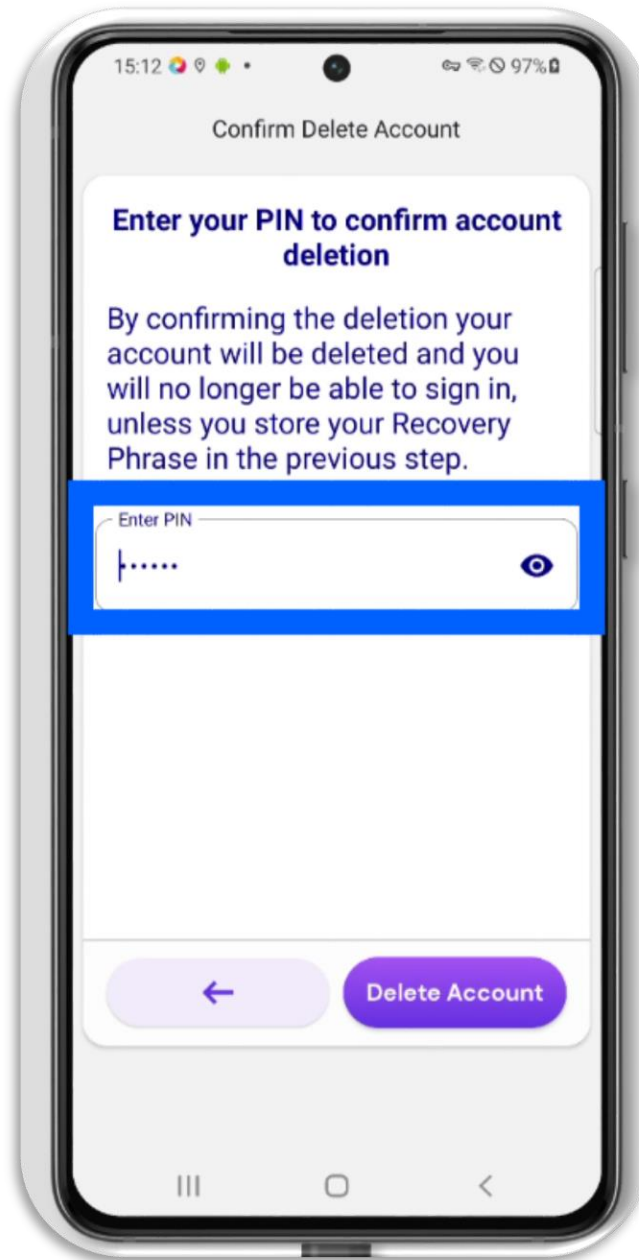
Step 3: Scroll down on Profile page and Tap on Delete Wallet option at bottom of screen



Step 4: Tap on Confirm Account Deletion



Step 5 : Enter the 6-digits passcode of your account.



Step 6 : Tap on the "Delete Account" button.

